Neighborhood ACTION: Working together to transform the District

“Many people in this city give their hearts and souls to improve the neighborhood they love—the place they call home. I want them to know this government will do its part to support their efforts. There is much to do— together. Through Neighborhood Action, we’re going to ask local businesses, our foundations, the faith community, and most of all, the citizens, to be involved.

Together, we will set goals for our neighborhoods and city.”

— Mayor Anthony A. Williams

Participate in the District of Columbia’s Citizen Summit and Beyond

Kickoff & Reception  Citizen Summit
Thursday, November 18, 1999  Saturday, November 20, 1999
6:30 to 8:30 p.m.  9:00 a.m. to 4:00 p.m.

Washington Convention Center  ■  900 9th Street, N.W.

Concerned Citizens Come Together for Future of the City

Neighborhood Action starts on November 18th and 20th when concerned citizens will come together with local government leaders to develop a City-Wide Strategic Plan. This plan will define how we will all work together to enhance the quality of life for all residents, businesses, and visitors in the District. In addition, it will determine what role we each need to play in order for this transformation to happen.

This is not a pie-in-the-sky approach. This is not a “feel good” exercise. This is a chance for people to define their priorities for their neighborhoods and for their city. These priorities will then be built into specific action plans that will drive the future operations of the District government.

What exactly does that mean? It means that the priorities identified by the community fit into a total program to direct the funding, actions and services of the government. The process is comprehensive, bringing together the following components:

★ The strategic plans of each District agency
★ City-Wide Strategic Plan
★ The Mayor’s budget proposal
★ The performance contracts of government employees

This initiative will also involve the community in implementation of the plan. Businesses, nonprofits, the faith community and citizens will all be expected to do their parts to reach the goals outlined in the plan.

In other words, this strategic plan won’t be just another report. It will become the blueprint for how the government will spend its continued on page 2
Concerned Citizens Come Together for Future of the City continued from page 1

resources, and how the government and its employees will be evaluated. And, as we all know, those two factors are the key to what gets done in government.

The Citizen Summit will be the first step of a process called "Neighborhood Action," which is the connection of the city's work with neighborhood goals and citizen priorities.

(If you're reading this after the Summit, it's never too late to get involved. Let us hear from you. Our phone number and e-mail address are on the back of this publication.)

Why and How did Neighborhood Action Develop?

When Anthony Williams was elected Mayor, he promised to bring good government and self-government back to the District. To do so, he would pursue change on two tracks:

Short term—Visible improvements would begin within six months.

Long term—Over a few years, government agencies would be reformed to achieve large-scale, long-lasting results.

The Mayor kept his promise on the first track. Since he took office, visible improvements have been made around the city. A few of the short-term actions that have been achieved since January include: reopening of Thomas Circle Underpass, launch of pothole blitz, launch of open-air drug market abatement for six sites, reduction of waiting time for electrical inspections to 48 hours, opening of 13 neighborhood learning centers for after-school homework and computer assistance, and increase of food safety inspections and increase of compliance rate for food safety inspections by 40%.

These short-term results demonstrate a new level of commitment and ability to revitalize the District.

To now achieve long-term results, we have Neighborhood Action. This process began in 1998 when Anthony Williams traveled across the city, listening to the concerns of residents and business people, congregations and activists, think tanks and District employees. In this dialogue, there emerged six key priorities for the District:

★ Building and sustaining healthy neighborhoods
★ Strengthening families
★ Children and youth investment
★ Making government work
★ Economic development
★ Unity of purpose

Mayor Williams has made it clear to all in government service that these are the priorities of the public, and therefore they are the priorities of the District government. To focus the government on these priorities, a comprehensive planning process began. A goal team was formed for each priority, and agency directors were assigned to goal teams in a manner that ensured that they would coordinate across agency boundaries. In many cases, one agency director provided critical input to multiple goal teams as required.

To begin, all agency directors met together to define the broad outlines of each plan. After completing that step, they broke up into their goal teams to focus their full attention on specific action plans. Using these directives to guide them, each goal team drafted an action plan to achieve their strategic priorities. The next step is for the public to help us shape the final plan and work with us on moving the plan into action.

What Will Happen at the Citizen Summit?

On November 18th and 20th, citizens and government leaders will come together to review the first draft of the City-Wide Strategic Plan. At this Summit, citizens will provide critical feedback on the draft plan and identify neighborhood action priorities.

The Citizen Summit will be an unprecedented coming together of the District of Columbia that will not be the traditional town meeting. The purpose of the Summit will be to convene the city as a whole to consider the future of the District and its neighborhoods, including businesses, service organizations and citizens.

The work of the Summit will be a critical stage into the city's strategic plan, which will be drafted after the Summit for public review in January in time to influence the 2001 city budget action priorities.

Seated at round tables of ten people, everyone will be in dialogue as equals and neighbors. Everyone will be an expert on their own ideas and hopes for their own neighborhood. The Mayor will join in by presenting the citywide goals drafted by his cabinet agency directors for further development by the Citizen Summit.

During the morning sessions, participants will consider the future vision and goals for the District from a citywide perspective. Discussion will consider both immediate needs and the long-term directions for the future. In the afternoon, the Summit will organize people around tables by neighborhood groups to consider the priorities and goals for their specific neighborhoods.

The hundreds of people participating in the Summit will be assisted by several innovative technologies to help such a large assembly in making their work interactive, focused and useful both at the Summit and to the Mayor's strategic plan.

First, the Summit will be managed by professional facilitators to ensure the maximum participation by every citizen. Each table will include a volunteer facilitator to guide the discussion in a constructive direction. To ensure universal participation, everyone will have a polling keypad (it looks a lot like a TV remote control). At every stage of the work, each person will have the opportunity to register his or her personal opinions, which will be recorded and displayed on large screens in the meeting hall.

Results must come down to an agreed-upon set of doable actions. Another technology will assist the Summit in reaching these agreements. Each working table of ten citizens will also have a networked laptop computer, so that each table can summarize their agreements. These table summaries will be recorded and displayed to all to arrive at the points of greatest agreement in the Summit.

Cable television will take the Summit to the whole city so that any citizen can also send opinions and ideas to the Summit. Through newspaper surveys, call-in phone lines and the Neighborhood Action web site, anyone can join the Summit during the day.
Building and Sustaining Healthy Neighborhoods Plan

The quality of life in our neighborhoods has a huge impact on the health of our families, the strength of our economy, and the future of our children. Recent crime statistics show a 16 percent reduction in violent crimes last year. While this is good news, crime is still a major concern in the District and many people still do not feel safe in their homes and in their communities. The Building and Sustaining Healthy Neighborhoods plan hinges on a community-based approach that includes:

- A focused, sustained approach on a manageable targeted area;
- A well-planned, comprehensive, and coordinated effort among all city agencies to address the physical, social and economic conditions in targeted areas;
- The involvement of residents and community groups in and around targeted areas; and
- The investment of resources from the private and non-profit sectors.

Through a four-phase, three-year approach, called Capital Communities, this plan will identify targeted communities and mobilize partners in communities; begin efforts to reclaim the neighborhood; restore and revitalize neighborhoods; and implement mechanisms to sustain the success of our revitalized neighborhoods. Six of the District’s most distressed neighborhoods have been selected for the first round. By focusing resources on manageable, targeted neighborhoods, the plan will produce meaningful, demonstrable results for residents, which may be sustained. This process will continue until every neighborhood in the District qualifies as a healthy and sustainable neighborhood.

Goal 1: Reduce Crime and Fear of Crime. Crime and fear of crime will be reduced through such activities as:

- Increased high-visibility patrols and police presence
- Power shifts for the police during times of highest calls for service
- Neighborhood partnerships between police and the community

Goal 2: Reduce Disorder and Improve Neighborhood Appearance: Disorder problems such as fighting, gambling, public drinking, trash, graffiti and abandoned autos will decrease and the visual appearance of neighborhoods will improve. Disorder will be reduced through efforts such as:

- Eliminate nuisance and abandoned properties by using civil litigation process to pursue negligent landlords
- Increased enforcement of housing code compliance
- Stepped-up coordination of agency delivery of clean city services, including street and alley cleaning, crack downs on illegal dumping, storm drain cleaning, removal of abandoned vehicles, and graffiti removal

Goal 3: Increase Affordable Housing. The availability of quality, affordable housing will increase through such activities as:

- Implement Adopt-a-House initiative
- Renovation of selected properties through appropriate housing finance programs, the Homestead Program, the Federal Forfeiture Act and the Distressed Properties Improvement Program
- New development of selected properties through partnerships with the private sector

Goal 4: Improve Neighborhood Health and Welfare. Residents will have improved levels of education and employment, and greater access to drug treatment programs through coordinated agency and community efforts.

Goal 5: Increase Community Participation in the Welfare and Civic Life of Neighborhoods. Active partnerships between police, community and other agencies will thrive. The nature of citizen participation in community programs, like the Clean City initiative, targeted problem-solving meetings, and community-policing activities, will increase.

Selected Governmental and Community-Focused Plans Related to this Goal:

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<tr>
<th>District of Columbia Comprehensive Plan, February 1999</th>
<th>DC: Operation Weed and Seed Strategic Plan</th>
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<tr>
<td>The Strategic Economic Plan for Washington, DC</td>
<td>Fourth Columbia Heights Strategic Planning Conference Report</td>
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<tr>
<td>Department of Housing and Community Development Draft Consolidated Plan for the District of Columbia FY 2000 Action Plan (5th draft)</td>
<td>Howard University—LeDroit Park Revitalization Initiative Land Use Plan</td>
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<tr>
<td>East of the River Development Initiative Phase 1</td>
<td>Final Transition Reports: Planning and Development, Infrastructure</td>
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<tr>
<td>Extending the Legacy: Planning America’s Capital for the 21st Century</td>
<td>7th Street/Georgia Avenue Market Study &amp; Implementation Plan</td>
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Strengthening Families Plan

The objective of this plan is to promote strong families, individuals and communities through a network of services that supports and sustains productive and healthy lifestyles. This plan is a guide for creating a system of integrated services to address the complex problems of District families. In order to succeed at strengthening families in the District, an action plan must be comprehensive in scope, inclusive of all families, and empowering such that it offers families continuing education and employment opportunities.

Goal 1: Increase Levels of Employment. The employment level among the low-income, low-skilled population will increase through activities including:

- Increased neighborhood based literacy services
- Increased job sites for employment of needy populations
- The establishment of year-round internships for disadvantaged youth
Goal 1: Children Are Ready to Learn. Families will be provided with the support and training they need to ensure that their children are ready to learn upon entering school. This will be accomplished through such actions as:

- The establishment of community-based learning centers for parents
- An increase in subsidized child development services
- Early assessment of children with learning difficulties

Goal 2: Children Are Succeeding in School. Development of support systems to ensure that children are succeeding in school through such actions as the creation of community-based out-of-school time programs and increased access to recreation centers and libraries.

Goal 3: Children Become Successful Young Adults. Training, education and employment opportunities will be provided to our youth to enable them to successfully join the workforce as young adults through such efforts as:

- Greater information on year-round employment and training
- Passport-to-work internships
- Entrepreneurial opportunities for youth.

Goal 4: Children Are Healthy. Children and their families will remain healthy through efforts ranging from increased health screenings and immunization to aggressive action to decrease in child abuse and neglect.

Goal 5: Reduce Youth-on-Youth Crime in the School Setting. Youth-on-youth crime will be reduced (particularly in the school setting) through such actions as roving leaders programs and...
expanded programs for at-risk elementary children in elementary and middle schools.

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<th>District of Columbia Comprehensive Plan, 1999</th>
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<td>The Mayor’s Committee on Reducing Teenage Pregnancies and Out of Wedlock Births, 1998</td>
<td>Fourth Columbia Heights Strategic Planning Conference Report, 1998</td>
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**Making Government Work Plan**

The Making Government Work plan is based on the premise that District government must provide better quality services to the District’s external and internal customers. The Williams’ Administration is committed to making improvements, not only in the operation of the city, but in its delivery of services and its internal operations. The only way the District can become a center of excellence is to identify those barriers to its performance and turn them into opportunities for growth. The District’s number one priority is to deliver exceptional service. The goals for Making Government Work are simple. First, we must focus on immediate improvement of specified services to the public. Second, we must redesign internal services within District government to improve support for agency service delivery.

**Goal 1: Improvement of Agency Service Delivery.** The public will experience an immediate improvement of specified services through actions such as:

- Improve customer service as a result of increases in customer service training and performance evaluations
- Implement the short-term Clean City initiative
- Improve efficiency and excellence of constituent services through actions including a more efficient tree trimming and street repair process, improved tracking and response to customer comments, and more effective marketing of the District
- Improve turnaround time on housing inspection appointments
- Improve the regularity of alley and street cleaning
- Improve communications lines citywide

**Goal 2: Redesign Internal Services within District Government.** The government will redesign its critical internal functions that provide the support needed by agency programs to deliver quality services. Services will be redesigned through actions such as:

- Improve the look and operation of government facilities
- Improve the timeliness and costs of government procurement
- Improve financial planning support to agencies.
- Improve personnel support to agencies through a comprehensive labor strategy which will account for compensation, position definitions, selection and diversity standards, better screening and job classifications, enhanced orientation programs for new D.C. employees

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<td>District of Columbia Comprehensive Plan, 1999</td>
<td>DC Scorecard and DC Scorecard Background Report, 1999</td>
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**Economic Development Plan**

**Goal 1: Increase Employment Opportunities for District Residents.** Employment opportunities for District residents will be increased by such actions as:

- Targeted job growth in specified industries, like biomedical, business/professional, hospitality, media, university, telecommunication, financial services and Internet service providers
- Job training for District residents through comprehensive education reform programs and targeted job training programs linked to growth sectors
- Developing incentives to attract and retain businesses, increase the availability of capital, and streamlining regulations to reduce burdens for businesses

**Goal 2: Increasing Housing Units and Promoting Homeownership.** New and rehabilitated housing units, as well as homeownership, must be increased through such efforts as:

- Implement a comprehensive housing development plan
- Target abandoned and blighted properties for reuse
- Create new units from District owned properties.
Goal 3: Focus Economic Development on Targeted Areas. Specific areas in the city will be targeted for economic development initiatives through efforts such as:

- Revitalize neighborhood commercial centers in distressed communities by expanding commercial revitalization programs in targeted centers which bolster local economic development organizations, fund small businesses, and upgrade physical environment
- Relocate approximately 1 million square feet of local, federal and private office space to facilitate economic development in areas requiring economic stimulus
- Implement place-based economic development strategies in targeted neighborhoods, including: East of the River, Anacostia Poplar Point, Navy Yard/SE Federal Center, St. Elizabeth, New York Avenue, Downtown, NOMA, Georgia Avenue/LeDroit, McMillan Reservoir, H Street, Original Convention Center site, Gallaudet, Ivy City/Trinidad, and the metro stops at Minnesota/Benning, Columbia Heights, Georgia Avenue/Petworth and Anacostia.

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<td>Joint Application for Second Round Designation for an Urban Empowerment Zone</td>
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Unity of Purpose

The landscape of the District of Columbia is covered with citizens, groups and organizations undertaking important and worthwhile planning efforts on behalf of their various neighborhoods and interests. These efforts have resulted in many important improvements in the quality of life in the District. Often times, however, many of these efforts have been hampered by several factors including a lack of coordination with local government; limited perspective on citywide priorities; and an inability to engage important sectors of the community—business, nonprofits, the faith community—in defining their roles and contributions. As long as such efforts continue to happen in isolation, or without broad-based support, most will fail short of achieving large-scale change. The Unity of Purpose plan focuses on bringing the entire community—citizens, government, employees, businesses, nonprofits—together behind a common agenda, so that we can come together, work together and succeed together.

Goal 1: Develop City-Wide Strategic Plan. Engage the entire community in the governance of the District through the development of a City-Wide Strategic Plan. Actions include:

- Implementation of the Neighborhood Action initiative

Goal 2: Align Government Agencies with Citizen Priorities. To develop a unity of purpose in the District, the government’s workforce will be actively engaged in the strategic planning process and operations through such actions as:

- Involve employees in generating plans for aligning agency strategic plans with the city-wide priorities developed through the Neighborhood Action initiative
- Establish and implement Labor Management Partnership Council within each agency for long range workforce input
- Develop additional strategies for ongoing workforce interaction and input.

Goal 3: Create Broad Opportunities for Civic Input. District stakeholders will be fully engaged as participants in the governing process through actions such as:

- Develop and maintain a public scorecard to hold the government accountable for its responsibilities
- Providing public access to government information through as many means as possible, including community resource centers/kiosks, the D.C. Wide Area Network (Internet), information telephone lines, and cable programming
- Establish, in conjunction with the local consortium of universities, a task force on academic-government partnerships to create cooperative opportunities for students and faculty to participate in the operations of government.

Goal 4: Promote Cooperation with Regional, Federal and Private Organizations. Regional, Federal and private partnerships will be fostered to promote mutual interests and coordinate resources through actions such as:

- Establish a Public/Private Development Office to strengthen mutual cooperation and private investment in the District’s strategic priorities
- Establishment of partnerships with elected leadership in neighboring counties
- Obtaining support of Federal Agencies to support local initiatives

Goal 5: Future Governance. Establishment of true home rule. Major actions include:

- Identify a goal champion of national caliber and a democracy team to develop strategies to gain voting rights
- Implement Wage Tax on non-residents and tax exempt employees
- Coordinate with appropriate parties to relieve receiverships

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Neighborhood Action represents a new way of involving the community in the governance of the District. The ultimate goal of the initiative is to institute a cycle of governance which perpetually involves the community in setting priorities, channels those priorities into government budgets and service delivery, and holds the government and the community accountable for their implementation.

The cycle begins with a citywide strategic planning process, which involves the community in setting priorities. It then brings government agencies together to plan how they can coordinate activities to fulfill the goals. This process will feed into the District’s budget as well as performance contracts for employees. Plans will then be implemented by agencies, and that implementation will be evaluated by citizens through a public scorecard.

What Makes This Initiative Different?

What Happens After the Citizen Summit?

The Summit will be a beginning, not an end. It will begin an annual opportunity for citizen comment on the city budget, it will set the stage for neighborhood-based action planning and project development, and it will create a new level of partnership and cooperation between city government and citizens. The Summit will end with everyone organized into neighborhood work groups that will help carry the forum results to its next steps.

The Summit will reconvene people for evening forums in January, February and March. In these sessions, discussion will focus first on the draft of the strategic plan (January), then on the Mayor’s 2001 budget (February) and then to prepare for neighborhood planning in each neighborhood area across the whole city throughout 2000 (March).

Feedback from the day-long strategic planning session will be entered into an interactive computer system that will help organize and track this information so that it can be incorporated into the final City-Wide Strategic Plan. The schedule for the next steps after the Summit are:

- **December 1999**
  - Goal teams incorporate citizen input into the City-Wide Strategic Plan
  - Performance contracts for agency directors are updated to include goals set in the City-Wide Strategic Plan
- **February 2000**
  - District agencies align their agency plans with the City-Wide Strategic Plan
- **March 2000**
  - Mayor submits his budget request to the Council to fund the FY 2001 component of the City-Wide Strategic Plan
- **July 2000**
  - First semi-annual Neighborhood Action Status Report is released to the public
- **October 2000**
  - New fiscal year begins and additional funding for implementation of the City-Wide Strategic Plan becomes available.

Advisory Board Members and Volunteers Make the Summit A Success

Putting together the Citizen Summit took hundreds of volunteers. Volunteers have served and will serve in just about every capacity necessary to make Neighborhood Action a success. Although there are far too many names to mention in this space, special thanks to the members of the Neighborhood Action Advisory Board.

NEIGHBORHOOD ACTION ADVISORY BOARD MEMBERS (Effective 10/25/99)

The Honorable Linda Cropp, Chairman Council of the District of Columbia
The Honorable Harold Brazil, At-Large Council Member of the District of Columbia
The Honorable David Catania, At-Large Council Member of the District of Columbia
The Honorable Phil Mendelson, At-Large Council Member of the District of Columbia
The Honorable Carol Schwartz, At-Large Council Member of the District of Columbia
The Honorable Jim Graham, Ward 1 Council Member of the District of Columbia
The Honorable Jack Evans, Ward 2 Council Member of the District of Columbia
The Honorable Kathleen Patterson, Ward 3 Council Member of the District of Columbia
The Honorable Charlene Free, Ward 4 Council Member of the District of Columbia
The Honorable Vincent Orange, Ward 5 Council Member of the District of Columbia
The Honorable Sharon Ambrose, Ward 6 Council Member of the District of Columbia
The Honorable Kevin Chavous, Ward 7 Council Member of the District of Columbia
The Honorable Sandy Allen, Ward 8 Council Member of the District of Columbia
Arlene Ackerman, Superintendent, D.C. Public Schools
Maxine Baker, Executive Director, Freddie Mac Foundation
Maybelle Taylor Bennett, Director, Howard University Community Association
James Berry, Chair, Citizens’ Advisory Committee for the Chief of Police
Jordinia Brown, Chair, ANC 4A
Alethea Campbell, Chairperson, D.C. Commission on Aging
Rev. Lionel Edmonds, President, Washington Interfaith Network
Adolphe Edwards, President, D.C. Federation of Civic Associations
Winfried Freeman, Chair, ANC 8B
Terri Freeman, President, Community Foundation for the National Capital Region
Jim Gibson, President, D.C. Agenda
Jeffrey Gildenhorn, Owner, American Diner
W. Retta Gilliam, Executive Director, East of the River CDC
Vincent Gray, Executive Director, Covenant House Washington
Travis Handmon, Executive Director, National Child Day Care Association
Dorothy Height, President Emeritus, National Council of Negro Women
Ben Jennings, Executive Director, United Planning Organization
Marie Johns, President & CEO, Belt Atlantic, Washington, D.C.
Nicole A. Johnson, President, Mayor’s Youth Leadership Institute
Lori Kaplan, Executive Director, Latin American Youth Center
Bebby Kim, Chair, Mayor’s Commission on Asian American and Pacific Islanders Affairs
Eugene Knowlton Sr., Board Member, District of Columbia Financial Responsibility and Management Assistant Authority
Linda Lee Vice, President, South Island Restaurant Inc.
Clark Lubertsteine, Executive Director, Interfaith Conference of Metropolitan Washington
Jackie Massey, Public Housing Activist
Pamela McKee, Director, Community Business Partnership, Greater Washington Board of Trade
Marty Mellett, Executive Director, Community Development Support Collaborative
Dr. Julius Nimmons, President, University of the District of Columbia
Beatrice Otero, Executive Director, Calvary Bilingual Multicultural Learning Center
Tyrone Parker, President, Alliance of Concerned Men, Inc.
Father Mark Polekunox, Executive Director, Spanish Catholic Center
Carmen Ramos, Chair, BBER Chamber of Commerce
W. Ihlimeha Rollark, President & CEO, United Black Fund Inc.
Loyal Snyder, President, Gertrude Stein Democratic Club
Stacey Davis Steed, President, Fannie Mae Foundation
Fred Taylor, Executive Director, For the Love of Children
Stephen Trahtenberg, President, George Washington University
Theresa Travis, Chair, Persons with Disabilities
Rev. Frank Tucker, President, Church Association for Community Services
Lorraine Wiltlock, First VP, Far Northeast Southeast Council Inc.
Josh Williams, President, Metropolitan Washington Council AFL-CIO
Kevin W. Williams, Vice President, BRYANT W. WILLIAMS PC
Lisa Williams, Vice President, Capital City Initiative Fannie Mae Foundation
Barbara Zartman, Member, Federation of Citizen Associations

The District of Columbia is grateful for the support of the following sponsors:

- Wolfensohn Family Foundation
- Fannie Mae Foundation
- Washington Gas
- The Annie E. Casey Foundation
- Hotel & Restaurant Employees Union Local 25
What is your vision for the future of the District of Columbia? Describe what your highest hopes are for the city as a whole and your neighborhood specifically in the next 10 to 20 years. Please limit your vision to no more than 100 words. Additional ideas should be attached on a separate sheet.

Mayor Williams has set six goals as a place to begin to work on improving the District of Columbia (see page 3-6). These include Strengthening Families; Safe Passages: Children & Youth Investment; Building & Sustaining Healthy Neighborhoods; Economic Development; Making Government Work; & Unity of Purpose. In your opinion, which of these goals are the two most important areas to begin new work for the whole city and why?

GOAL #1

GOAL #2

What do you think needs to be done in your first goal selected above?

GOALS
City action
Business Support
Nonprofit Support
Citizen Involvement
Media Attention

COMMENTS

What do you think needs to be done in your second Goal selected above?

GOALS
City action
Business Support
Nonprofit Support
Citizen Involvement
Media Attention

COMMENTS

Now think of your neighborhood or where you work. Consider the six goals and rank them in the order of importance to you for immediate attention and action. (1 is the most important to 6 the least important).

GOALS
HEALTHY FAMILIES
CHILDREN & YOUTH
REBUILDING NEIGHBORHOODS
ECONOMIC DEVELOPMENT
MAKING GOVERNMENT WORK
UNITY OF PURPOSE

Comment on what you think needs to happen to improve your neighborhood and why.

Will you continue to participate in Neighborhood Action and how?

INvolvement
Keep informed (Mailing list)
Attend meetings and workshops
Work on neighborhood projects
Join a standing committee
Become a Neighborhood Action Volunteer
Participate occasionally

ADD ME TO THE MAILING LIST

Name ________________________________________________________________
Address ________________________________________________________________
City ___________________________________________________________Zip _______________
Phone ______________________________ Fax _____________________________
Email ________________________________________________________________

Other Comments

I have the following opinion on the Neighborhood Action program

Neighborhood Action

Please return the survey at the end of the Citizen Summit or mail to:

Neighborhood Action
441 4th Street, NW, Room 920S
Washington, D.C. 20001
Phone: 202/727-0882
e-mail: neighborhoodaction@dcgov.org
website: www.neighborhoodaction.dcgov.org